



Healthcare Nonprofit Achieves 100% Compliance with Coupa

Southcentral Foundation saves \$1.3M to reinvest in the community

Industry Healthcare

Geographies Alaska

Challenges

- Remote locations
- Manual spend processes
- Regulatory compliance

Solutions

- Coupa Invoicing
- Coupa Contracts
- Coupa Procurement
- Single Sign On

Results

- 100% audit compliance
- \$1.3M saved
- Cut late fees by 150%
- 100% paperless

Key Objectives

- Regulatory compliance
- Spend visibility
- Operational efficiency
- Access for remote offices
- Control of spend
- Scaling for growth

Rethinking Business Spend Management (BSM) for Healthcare

Southcentral Foundation is a nonprofit healthcare organization serving 65,000 Alaskan Natives and American Indians. With employees in several remote locations across the largest state in the U.S., coordinating procurement and other spend processes was a challenge for their finance team.

The healthcare organization’s government-to-government business model also demanded strict compliance with audit requirements and industry regulations.

Southcentral Foundation Partners with Coupa for BSM

Southcentral Foundation selected Coupa for BSM because the platform was easy to learn, easy to use, and easy to access—from anywhere in Alaska, by any authorized user.

Coupa’s BSM platform could prioritize audit compliance and identify potential savings from the start. With Coupa, Business Spend Management would no longer be a headache.

SCF Wins with Coupa's Cloud-Based, Fully Compliant BSM Platform

Southcentral Foundation Enjoys 100% Audit Compliance with Coupa

With compliance processes built into the Coupa platform, SCF has ditched the filing cabinets and switched to digital; audit documents are now instantly available and accurate with Coupa.

Spend Processes Are Now 100% Paperless

Digitizing and automating procurement and payment activities on Coupa's BSM platform has meant that approvals take hours instead of days, and finance teams always have visibility into the status of a transaction.

Southcentral Foundation Reinvests Millions for the Community

With Coupa, Southcentral Foundation operates more efficiently and has slashed late fees by 150%. They've also saved \$1.3 million to reinvest in the communities they serve.

Strong User Adoption Despite Remote Locations and Minimal Training

Using Coupa's intuitive platform, employees can get up and running with minimal training, no matter where they are in the Land of the Midnight Sun.



“Audits are very, very important to us. Since we've implemented Coupa, we've had zero problems in producing the documents auditors need.”



— Katherine Gottlieb,
President and CEO

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